

NORTH CAROLINA  
**AHEC**

The logo for North Carolina AHEC is centered on a dark blue background. It consists of the text "NORTH CAROLINA" in a white, sans-serif font above the word "AHEC" in a larger, bold, white, sans-serif font. The letter "C" in "AHEC" is stylized as a white location pin. Inside the circular part of the pin, there are two green silhouettes of people. The bottom of the location pin is positioned over a green silhouette of the state of North Carolina.

# **Overview of the NC AHEC Practice Support Program**



# About NC AHEC

The North Carolina Area Health Education Centers Program was established in 1972 to meet the state's health and health workforce needs. NC AHEC's Program Office, nine regional centers, and the Duke AHEC Program provide educational programs and services that bridge academic institutions and communities to improve the health of the people of North Carolina with a focus on underserved populations.

- Health Careers & Workforce Diversity
- Student & Preceptor Services
- Graduate Medical Education Services
- Continuing Professional Development
- Practice Support
- Library Services

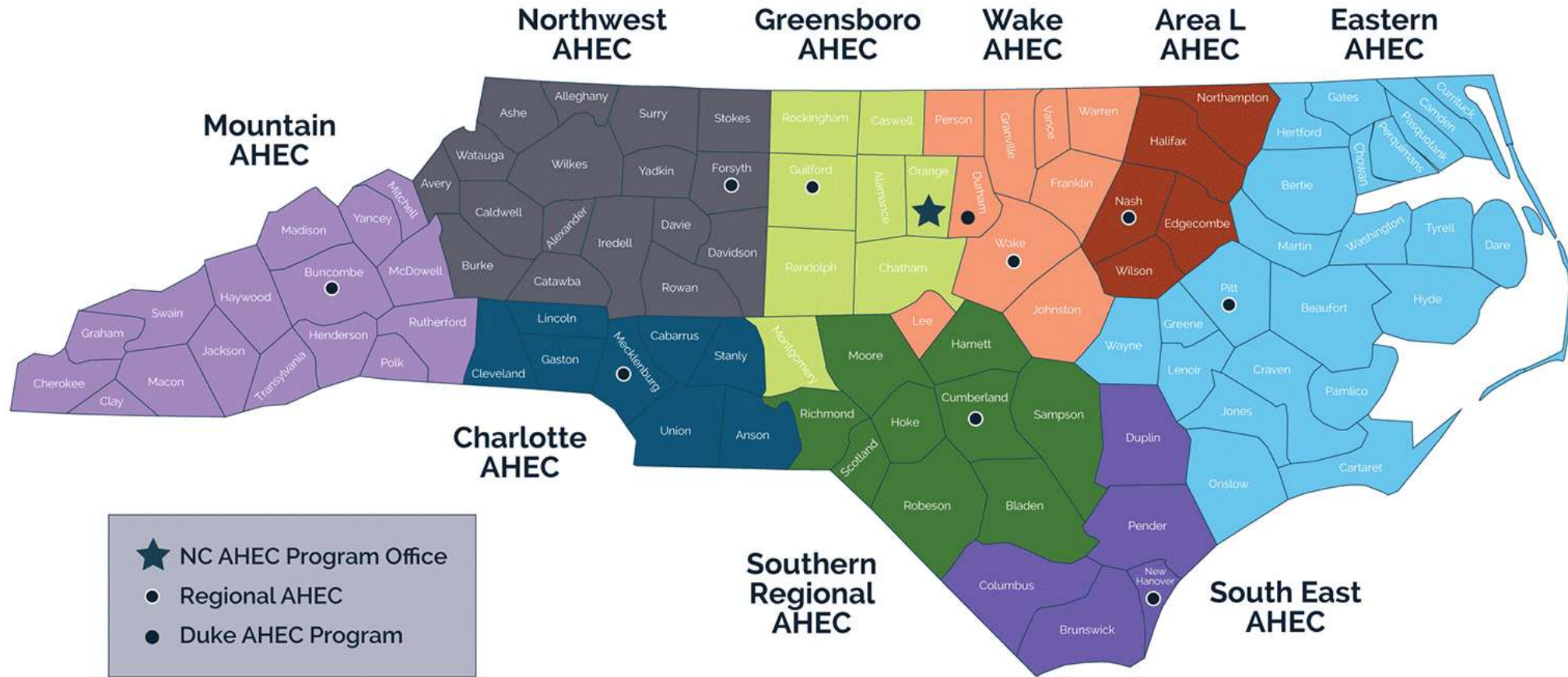


## Practice Support

### **NC AHEC works with medical practices to transform the delivery of care.**

Our practice support teams ensure that medical practices, especially those in rural locations, have the help they need to evolve with the ever-changing health care system – from electronic health records to Medicaid transformation – ultimately reducing costs and improving quality of care.

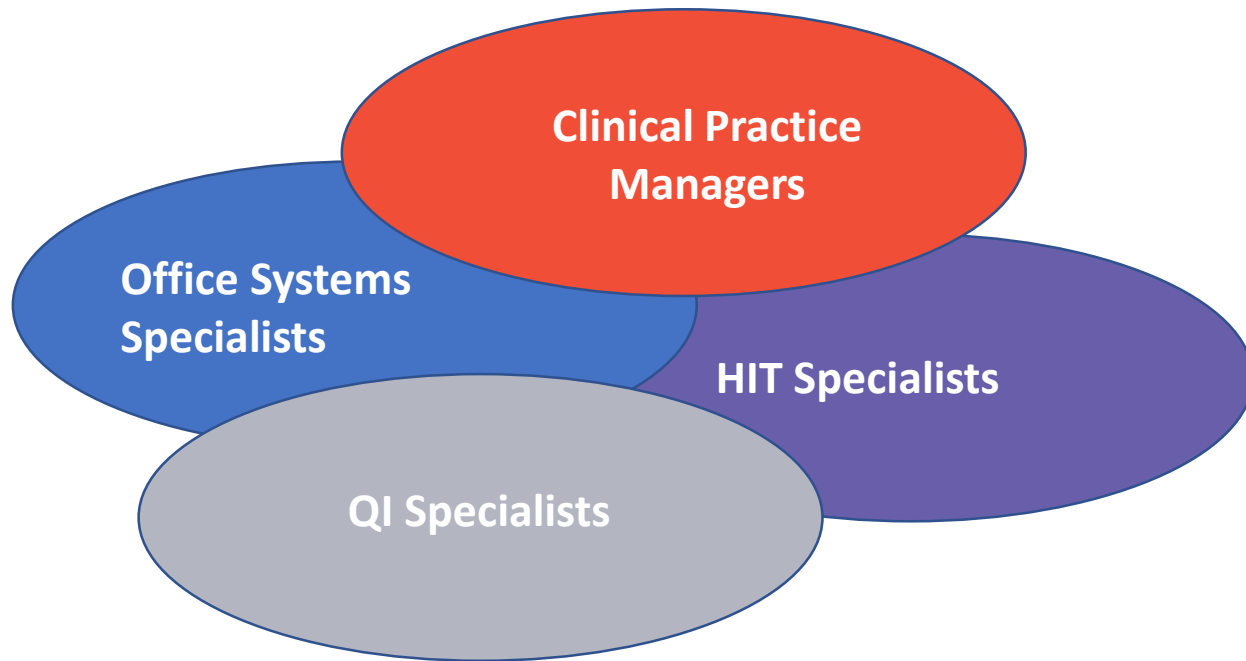




Practice Support comprises over 31 coaches across the 9 Regional AHEC sites with a Program Office for centralized planning and support.



# Practice Support Coaches Have Versatile Skill Sets



- 31 practice coaches
- 1 embedded health science librarian and digital library resource
- 9 regional teams – each has a robust skill set
- Majority of coaches in their 2<sup>nd</sup> career; we pull heavily from their 1<sup>st</sup> career experience



# NC AHEC PRACTICE SUPPORT SERVICES

**Quality  
Improvement  
(PCMH, MIPS)**

**EHR Selection**

**Needs Assessments  
& Workflow  
Redesign**

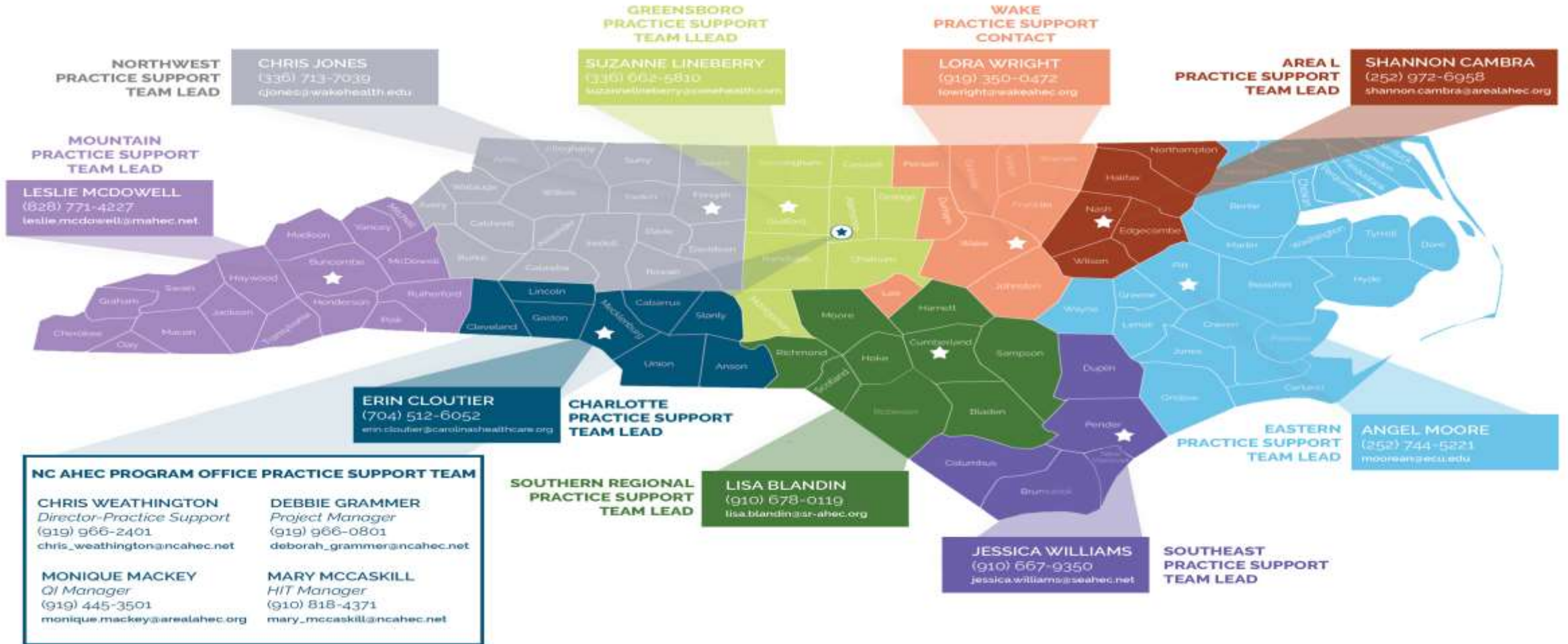
**Medicaid  
Transformation**

**NC HealthConnex**

**Special Grant  
Initiatives**



# NORTH CAROLINA AHEC REGIONAL PRACTICE SUPPORT CONTACTS



# Questions



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